

Zultys Certified Systems Expert (ZCSE) Part I - Deployment and Management

The following Terms and Conditions apply to all ZCSE Part I attendees:

1. For the purpose of this document “course” refers to the Zultys Certified Systems Expert (ZCSE) Part I technical training course.
2. Alloy takes online submissions expressing an interest in attending the course. Individual applications are assessed for suitability. Course places are limited to a specific size. Applicants must hold a position in the technical department of a Reseller who is a current Authorised Vidyo Reseller. Applicants must have an appropriate level of technical competence, particularly in configuration of IP networks and network devices. Course places will be offered to qualifying applicants on a 'first in best dressed' basis. Attendance on the course will be confirmed by email.
3. This course has a significant component of practical 'live' systems-based instruction, and therefore course places are limited small class sizes. Attendees must bring their own Windows laptop computer (including power adapter) on all days of the course.
4. Maximum number of participants per course is as specified in the course details on Alloy’s website (www.alloy.com.au/training).
5. Course fees must be paid in advance of attending the course.
6. Payments for a place on the course are accepted only by Credit Card (VISA, MasterCard, Bankcard and Amex are accepted). Alloy processes credit card payments upon allocation of a place on the course - normally within two business days from registration.

7. **Course Fees.**

\$1,200 ex GST per person. Fee Includes:

- Place on the course
 - Lunch and refreshments for the duration of the course
 - Course materials
8. Cancellation and non-attendance. Fees will be refunded if Alloy is given a minimum notice of 3 full business days prior to course commencement. Where attendees cancel within 3 days of course commencement, Alloy reserves the right to retain course fees.
 9. Alloy will confirm to all registered course attendees when sufficient places have been filled to enable the course to go ahead. Alloy strongly recommends that course attendees (especially people travelling interstate to attend) do not commit to any travel arrangements prior to being advised that the course will proceed.





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10. Alloy retains the right to change dates and venues of an individual course, or to postpone or cancel a course. Any such changes will be promptly communicated to course attendees.

