

# Grandstream Technical Training



## **Purpose**

The Grandstream Technical Training course is for Resellers who are active, or planning to become active, in the VoIP/Telecommunications market.

## **Pre-Requisite**

All technicians should have a basic understanding of IP Based networks, and telecommunications.

## **Equipment Required**

Please bring a notebook with an AU/NZ mains power adapter. All other equipment will be provided.

## **Day 1. IP PBX Training**

- Introduction
- Overview of Grandstream product line
- Planning a VoIP Build
- UCMxxxx Installation
- IP Phone setup
- Extension Management
- SIP Trunks and Call Routing
- Ring Groups, Call Queues etc..
- Advanced Features – API's etc..
- Maintenance



# Grandstream Technical Training



## Day 2. IP Surveillance and Exams

- IP PBX Exam
- Overview of IP Surveillance products
- Hands on configuration of IP Security Camera
- Demonstration of Network Video Recorder (NVR)
- IP Surveillance Exam

